

FOUNTAIN HILLS Insider

A FRESH START FOR A NEW DECADE

A new year begins with a new name for this publication. What used to be Fountain Hills First is now Fountain Hills Insider, reflecting our desire to provide residents with all the news and information pertinent to our great Town.



FOUNTAIN MAKES A SPLASH WITH 50TH ANNIVERSARY

The sky was overcast on Dec. 15, 1970, when Fountain Hills' namesake attraction rose majestically for the first time. Saguaros, cholla and the occasional palo verde covered the ground around the lake. Untouched hills rose in the distance.

Fred Schumacher, C.V. Wood and Robert McCulloch wore suits as they displayed plans for the bright future they envisioned, with the fountain as the centerpiece. A few months later, the first houses went up.

This coming December marks the 50th anniversary of that seminal day, and the town will incorporate the celebration into all its signature events this year.

This may include using the anniversary in logos or making it part of the amenities of an event. For instance, there could be a float in the Thanksgiving Day parade. Or music at Fourth at the Fountain could include songs from 1970 (No. 1 songs that mentioned moisture that year included "Raindrops Keep Fallin' On My Head," "Bridge over Troubled Water" and "The Tears of a Clown," which was the top song in the country on Dec. 15).

At some events, the fountain could run on all three pumps, a rare occurrence that lifts the top of the plume to 560 feet – taller than the Washington Monument, Notre Dame Cathedral or the Great Pyramid of Cheops.

Any community group can join in. The Association of Dog Owners Group, for instance, has discussed including the fountain celebration into the commemoration of its 25th anniversary in April.

Social media will play a part in the year-long commemoration. Fountain Park now has two sparkly gold "50th" backgrounds that can be incorporated into selfies with the fountain in the background. The planning committee encourages people to use the hashtag #FTNat50 on Instagram and Facebook.

The bow will come with a big community-wide event which is planned for Dec. 12, the Saturday nearest the actual anniversary. Further details will be announced as a citizen's committee led by Alan and Brent Cruikshank and Goodwin develops the plan.

More information, including a form to register your event, is available at fh.az.gov/celebrate.

WHY YOU SHOULD RETURN YOUR CENSUS FORM

A lot is riding on the 2020 Census for Fountain Hills, for Arizona – and for you. Sometime before April 1, every home in America will receive an invitation to participate in the once-a-decade Census by completing a short questionnaire. For the first time ever, you can respond online, as well as by phone or mail. The Fountain Hills Library will have a dedicated station set up for those who want to respond online, but don't have a computer or internet access.

This is what's at stake: For every person counted in the Census, Arizona receives \$2,959 from the federal government. That's more than \$20 billion annually.

Census data is also used to apportion those dollars for a wide variety of federal, state and regional programs. Your participation helps our town receive our fair share. It also makes sure your vote has its full power as Census data is used to draw boundaries for congressional and legislative seats. Arizona is expected to gain a seat in the U.S. House of Representatives with an accurate count.

Fountain Hills has many part-time residents, which can create confusion with regard to the address you should claim. The Federal Register is straightforward: "snowbirds" should be "counted at the residence where they live and sleep most of the time. If they cannot determine a place where they live most of the time, they are counted where they are staying on Census Day," which is April 1st.

WHAT CAN YOU EXPECT TO BE ASKED?

- How many people are living or staying at your home on April 1, 2020
- Whether the home is owned or rented
- The sex of each person in your home
- The age of each person in your home
- The race of each person in your home
- Whether a person in your home is of Hispanic, Latino, or Spanish origin
- The relationship of each person in your home

Governments, businesses, communities, and nonprofits all rely on the data provided by Census responses to make critical decisions.

THE CENSUS WILL NEVER ASK FOR:

- Your Social Security number;
- Money or donations;
- Anything on behalf of a political party; or
- Your bank or credit card account numbers.

WHAT HAPPENS TO YOUR ANSWERS?

Your personal information is kept confidential. The Census Bureau is bound by federal law to protect your information, and your data is used only for aggregate statistical purposes. They never identify your home or any person in your home.

For more information regarding the 2020 Census, including the temporary jobs necessary to assist with the count, visit 2020census.gov

EVERY ARIZONAN COUNTS



2020 CENSUS – BE COUNTED!

GENERAL PLAN UPDATE FOCUSES ON TOWN'S CHARACTER

The Fountain Hills General Plan update is coming down the home stretch. The plan – the town's road map for development and the provision of services – must be updated every 10 years by state law. This update began in 2018, with ample presentations and workshops to gather ideas from the town's residents.

Their input was used to develop a plan that takes a new approach for a mature community. Most of the land in Fountain Hills is developed, with zoning fairly well set. Rather than anticipating growth, this plan focuses on how to maintain and enhance the character of the various areas of town in order to preserve Fountain Hills' uniqueness.

"We know the downtown core will be more urban and pedestrian friendly, while Shea and Saguario will be primarily suburban shopping centers," says John Wesley, development services director. "And of course we want to protect our neighborhoods."

The plan also seeks to balance the interests of older residents, who generally prefer a slower-paced community, with the desire of younger residents for a town with more activities consistent with raising a family.

A draft of the plan should be ready by the end of January or early February. Town residents will be able to comment on it at public hearings, and it will be shared with neighboring cities, the county and other agencies during a state-mandated 60-day review period. A final draft is scheduled to go to the Town Council by June. With the council's approval, the General Plan will then go to voters in November for the final say.

You can read more about the General Plan process at www.fh.az.gov/664/General-Plan-Update.

SHARON MORGAN KEPT FOUNTAIN HILLS FIRST

Sharon Morgan's license plate and email address said it all: *first4fh*. The first female mayor in Fountain Hills was remembered fondly after her death in December from pancreatic cancer. "We were lucky she was around, that's for sure," says Mayor Ginny Dickey.

Morgan was among the town's biggest cheerleaders and groundbreakers. She served as mayor from 1998 to 2002, the period that included acquiring McDowell Mountain acreage for the Fountain Hills Preserve. She spearheaded development of the Community Center, library and River of Time Museum complex. She was key to starting the Sister Cities program, including creating relationships with four cities. As the long-time events coordinator for the Fountain Hills Chamber of Commerce, her name was synonymous with the two big arts fairs.

She was always ready to help. When former Mayor Linda Kavanagh launched the annual State of the Town presentations, a lean town staff didn't have the bandwidth to organize the event. Morgan stepped forward and got it done, recalls Town Manager Grady Miller. "She had very much a can-do attitude. She was eager to help mutually solve problems." Morgan suggested getting all the former mayors and council members together for a luncheon and group photo in December to coincide with the 30th anniversary of incorporation. Her illness, though, prevented her from attending the event. A few days later, Mayor Dickey went to see her.

"We talked about town happenings and the 50th Anniversary. She was matter-of-fact about her situation. 'It is what is,' she said. We laughed a lot. There was an appreciation for each other." Two days later, Morgan died. The group photo ran in the same edition of the Fountain Hills Times as her obituary.

The mayor recalls that Morgan offered her advice after her election in 2018. "She said to stay focused. Don't be distracted let the stuff that surrounds you distract from what you know you need to do." She kept her eye on the ball and accomplished so much for our community.



FIRST HOSPITAL EXPECTED TO OPEN BY EARLY FALL

A micro hospital that will expand the availability of medical services for Fountain Hills residents is expected to open by early fall of this year. Micro hospitals are a national trend, according to project manager Pete Peters. They generally fill gaps in medical care by offering a wide range of medical services in a small, neighborhood setting.

The physician-owned Fountain Hills Medical center will open northwest of Saguario Boulevard and Trevino Drive with an emergency room, walk-in clinic for primary care, five inpatient beds, and 50 to 75 employees. Inpatient beds are not intended for long-term care, but to stabilize a patient before release or transport to a larger hospital.

A second phase will bring same-day surgery and operating rooms. A two-story medical office building with more diagnostic services is planned for the final phase. The hospital will include an imaging center with CT, MRI, X-ray, ultrasound, nuclear medicine, a laboratory and a pharmacy. Plans call for a parklike setting surrounding the 42,000-square foot building.

The physicians behind the project, Drs. Chukwuemeka Ezeume and Sandeep Yarlagadda, say the fully accredited hospital will serve children and adults.

The two doctors currently travel the nation helping troubled hospitals get back on their feet. They plan to settle in Fountain Hills and move their families here.



The Town Council approved a zoning change for the hospital last year. It will hear two more requests before the hospital opens, including a necessary special use permit to operate 24 hours a day and a shorter wall than town codes require, which was requested by neighbors.

ADERO TRAILHEAD ACCESS LIMITED UNTIL LATE SPRING

The Adero Canyon Trailhead is currently only open intermittently, and it is likely to remain that way until late spring.

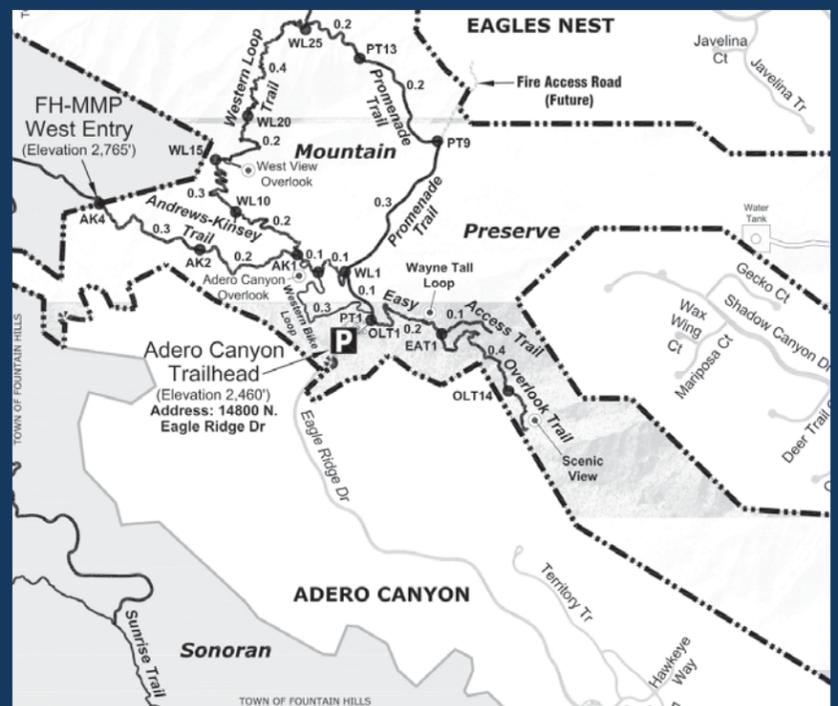
Eagle Ridge Drive, the street that leads to the trailhead, is an active construction zone with trenching and utility infrastructure being laid. It is dangerous for pedestrians to be in the area while work is being done, which is why access to the park is allowed only from 3 p.m. to sunset on weekdays and during daylight hours on weekends.

Because the water is currently shut off, the restrooms at the trailhead are closed.

Parking is available along the paved portion of Eagle Ridge Drive. Hikers are asked to use the roped-off pathway through the construction area, which is changed as work is done.

The town wants to thank the public for their patience during this temporary imposition and we look forward to the trail reopening.

Other hiking options are available. The Golden Eagle Trailhead, just before you reach the Eagles Nest development, connects to the Dixie Mine and other trails in McDowell Mountain Park.



ZIP LINES, NEW PLAYGROUNDS FRESHEN FOUR PEAKS PARK

A refurbished Four Peaks Park, complete with two zip lines, opened just before Christmas. The renovation was more than a year in the making. Two decrepit, 40-year-old basketball courts and an aging sand volleyball court along El Sobrante Drive were removed, making room for two new playgrounds. One new play space is geared for 2 to 5 year olds and the other is geared for 5 to 12 year olds.

Town staff designed the spaces to improve accessibility, overall safety and make the playgrounds more visible. Two grants for the new play equipment reduced the Town's project expenditures by 30% to 40%. The Noon Kiwanis Club raised \$15,000 to fund a 90-foot double zip line, a highlight of the Four Peaks playground that is unique to Fountain Hills' parks.

ADA accessible parking and sidewalks were added to both play spaces to allow wheelchairs, strollers, bikes and other devices to easily navigate around the playgrounds. Engineered wood fiber, one of the top rated products for playground fall safety, was added throughout the spaces. Boulders salvaged from the Adero Canyon Trailhead help delineate the parking area from the playground.

The playground's grand opening was celebrated with an elf-themed community event on Dec 21. Games, prizes, and a visit from Santa were all part of the festivities.

Improvements are continuing. The restrooms on the north side of the park will be refreshed this spring, with sink repairs and the addition of chilled drinking fountains. A new sidewalk will be built to help aid connectivity and provide a pedestrian walking/biking route. A new basketball court will be built on the west side of the park, next to the tennis court, with funding from the Arizona Sports and Tourism Authority. The grant will provide 50% of the funding necessary to build this lighted, regulation-size basketball court, which should be completed by summer 2020.



JOINT PROJECT ADDS TWO RESTROOMS TO FOUNTAIN PARK

Fountain Park is a great amenity, the centerpiece of our town. But residents have long known the 64-acres park lacked a particular necessity. Now that need has been filled. A joint project between the town and Fountain Hills Sanitary District has added a second restroom, with a third to open shortly. "We've had nothing but positive feedback," said Sanitary District Manager Dana Trompke. "It looks nice and blends in well. People say they're glad it's there; it's heavily used." The restroom includes new features such as a water-bottle filler and a dog-watering bowl. "We know the type of walkers we get at the park," Trompke said.



The Sanitary District needed to replace two underground vaults housing equipment that operate aquifer and recovery wells. The district can store up to 720 million gallons of treated water – seven times the volume of Fountain Lake – underground using five pumps. Most of the water is pumped underground during the winter for use the following summer to irrigate the town's parks and golf courses.

Underground conditions are not good for the high-voltage electrical and computer systems, but the district knew that a utilitarian equipment shed would be a no-go in the park. So Trompke and her staff suggested the joint project. The Sanitary District paid for the construction, and the town will pay to clean and maintain the restrooms.

The first restroom opened on the east side of the park. The second is on the north end, near the amphitheater, and should be open before the disc golf tournament begins Feb. 26. The benefits to the district are plentiful. Equipment will last longer. It will be safer for employees. And only one person, instead of two, will be needed to make daily checks.

SPECIAL ELECTION SET FOR MAY 2020

The Fountain Hills Town Council adopted a resolution in December 2019, which called for a Special Election to be held on May 19, 2020. This will be an All-Mail Ballot election with ballots being mailed to voters beginning April 22, 2020. The election will consist of three propositions for consideration by Fountain Hills voters. The last day to register to vote in this Special Election is April 20, 2020. To register to vote, visit www.maricopa.vote or visit Town Hall to pick up a voter registration form.

The first two items were brought about by referenda petitions circulated by citizens and are referring two items to the voters that were previously approved by the Town Council relating to the proposed Daybreak development.

The first item is Ordinance 19-03 (Proposition 427) which would amend the Fountain Hills Official Zoning District Map for the approximately 59.79 acres generally located at the northeast corner of Palisades Boulevard and Shea Boulevard from L-3 P.U.D. and OSR to Daybreak PAD.

The second item is Resolution 19-39 (Proposition 428) which would amend the Fountain Hills General Plan 2010 Land Use Plan Map from Lodging to Multi-Family/Medium for property located on the east side of North Palisades Boulevard, north of Shea Boulevard.

The third item is referring Ordinance 19-19 (Proposition 429) which would amend Section 2-1-1, Elected Officers, of the Town Code changing the term of the office of Mayor from two years to four years.

Information regarding these propositions will be presented to the qualified voters of Fountain Hills in an informational pamphlet, which will be mailed to the households of all registered voters prior to the start of ballot distribution. The information pamphlet will also be available on the Town's website.

Individual(s) that are FOR or AGAINST these propositions and wish to submit a statement for publication in the informational pamphlet may do so. These arguments cannot exceed 300 words in length. There are also regulations regarding the inclusion of sworn statements of individuals, organizations and political action committees submitting these arguments.

For additional information on the Special Election or submitting statements regarding these items, please go to the Town's website or call the Town Clerk Elizabeth Burke at 480.816.5115.



TOWN COUNCIL ELECTION INFORMATION

The terms of the Mayor and three council seats will be up in December 2020. For those who are interested in filling these seats, candidate packets are now available in the Town Clerk's Office at Town Hall, 16705 E. Avenue of the Fountains, or may be downloaded from the Town's website at www.fh.az.gov/180/Elections-Elecciones. Those who are new to the process are encouraged to meet with the Town Clerk to review the packet.

Candidates must collect between 216 and 431 signatures on petitions, to be filed along with other required documents between March 9, 2020 and April 6, 2020. The Primary Election (August 4, 2020) and the General Election (November 3, 2020) will be held in conjunction with the statewide elections. The deadlines to register to vote in these elections are July 6, 2020, and October 5, 2020, respectively. For more information on voter registration, visit www.maricopa.vote.

Questions may be directed to the Town Clerk's Office at 480.816.5115 or eburke@fh.az.gov.

TOWN COUNCIL ACTION

NOVEMBER 5, 2019

DISCUSSION of proposed updates to the Public Art Guidelines.

DECEMBER 3, 2019

CONSIDERED requirements for providing hillside protection easements, the abandonment of existing easements, and the fee for easement abandonments and **DIRECTED** staff to:

1. Explore and bring back recommendations from the Planning and Zoning Commission on modifications to Section 5.04 of the Subdivision Regulations that will allow additional, lot specific adjustments to be made;
2. Continue to process H.P.E. abandonment requests on a lot by lot basis;
3. Explore options to allow approval of some hillside easement abandonments administratively; and,
4. Utilize the existing \$350 fee for easement abandonment for the processing of these requests.

DECEMBER 17, 2019

ADOPTED Ordinance 19-19 amending the Town Code Chapter 2, Article 2-1-1, *Elected Officials*, extending the term of office of the Mayor from two years to four years. This ordinance will be placed on the Special Election ballot in May and effective with the August primary results (those taking office in December 2020).
APPROVED 6-0

JANUARY 7, 2020

ADOPTED Resolution 2020-04 approving the 2020-2023 Community Services Department Strategic Plan.
APPROVED 6-0

FOUNTAIN HILLS' STATE FORTY EIGHT SHIRTS NOW AVAILABLE

The Town of Fountain Hills is pleased to have an official State Forty Eight T-shirt. The homegrown State Forty Eight brand is celebrated and collected by sports fans, outdoor explorers and those interested in showing their community pride.

The shirts feature our world-famous fountain with the McDowell Mountains in the background. They are available, while supplies last, for \$25 at Town Hall (Second Floor customer service desk) during business hours – Monday through Thursday.

Founded in 2013, State Forty Eight was born out of a shared passion and appreciation for the great state of Arizona. More than just an apparel line, State Forty Eight represents a lifestyle, a sense of community and is an expression of pride. In partnering with State Forty Eight, Fountain Hills joins communities like Chandler, Gilbert, Mesa and Peoria as well as organizations such as the Diamondbacks, Coyotes, Suns, Arizona Humane Society, Arians Family Foundation, Gila River Hotel and Casino, and Phoenix Children's Hospital among others.



DON'T MISS IN THE LOOP

Classes, programs, presentations, events and more can be found in the latest edition of our "In the Loop" Activity Guide! Guides can be picked up in Town Hall, the Community Center and can also be found online at www.fh.az.gov.

For more information visit: www.fh.az.gov or call (480) 816-5100.

SPREADING THE WORD ABOUT FOUNTAIN HILLS

People come from around the nation and the world to enjoy Arizona's weather and major events. We want to make sure they these visitors know about Fountain Hills when they visit.

In past years, the town promoted itself through sponsorship of the Waste Management Phoenix Open and Chicago Cubs spring training games. This year additional efforts will include the Barrett-Jackson Collector Car Auction, Oakland A's spring training games at Hohokam Stadium in Mesa and at Phoenix-Mesa Gateway Airport.

The town is a longtime sponsor of the PGA tournament – you'll find us this year as the sponsor of the 11th hole – and on the Sloan Park scoreboard during the home team's pitching changes. New this year: an ad in the program at Barrett-Jackson and advertising in between innings during Oakland Athletics games.

These events bring tens of thousands of tourists to the area, and we hope that these visitors will add Fountain Hills and its unique attractions to their itinerary as a place to visit. That's also the thinking behind the video now running in Gateway Airport's baggage claim area. Nearly 2 million people fly in and out of the airport each year, and a majority already identify Scottsdale as their primary destination in the Phoenix area.

A significant portion of the money dedicated to tourism marketing comes from more than \$76,000 in grants from the Arizona Office of Tourism, Salt River Pima-Maricopa Indian Community and the Fort McDowell Yavapai Nation.



CHAMBER TO OPEN SATELLITE VISITOR CENTER AT RIVER OF TIME MUSEUM

With a new year comes exciting changes for both the Fountain Hills Chamber of Commerce and the River of Time Museum.

After hearing feedback from the museum's volunteers, the Chamber is proud to announce that it will be opening a satellite location within the museum facility. This collaboration between the Chamber, the Town and the museum is designed to provide enhanced services to our visitors as well as empower the volunteers with information about the local business community and our attractions.

The satellite center at the museum will be open Monday – Saturday, and will have racks filled with various materials, including maps, hiking and outdoor recreation information, dining and visitor's guides, and much more. The official opening will take place on February 11th. The River of Time Museum is located at 12901 N. La Montana Drive.



FOUNTAIN HILLS: NEED TO KNOW

BULK WASTE PICKUP SCHEDULED IN MARCH AND APRIL

Republic Services will be providing Bulk Waste pickup at no charge to its residential customers on Wednesdays over a nine week period from early March through late April. Below is a map of Fountain Hills with a schedule for each of the nine identified zones in the Town.

Acceptable Bulk Waste Items include:

- Furniture
- Items too large to fit into garbage container
- Some appliances (Freon must be removed)
- Vegetation/branches no more than four feet in length and 12 inches in diameter. These items must be tied with wire or heavy twine and bundled no larger than 24 inches in diameter.

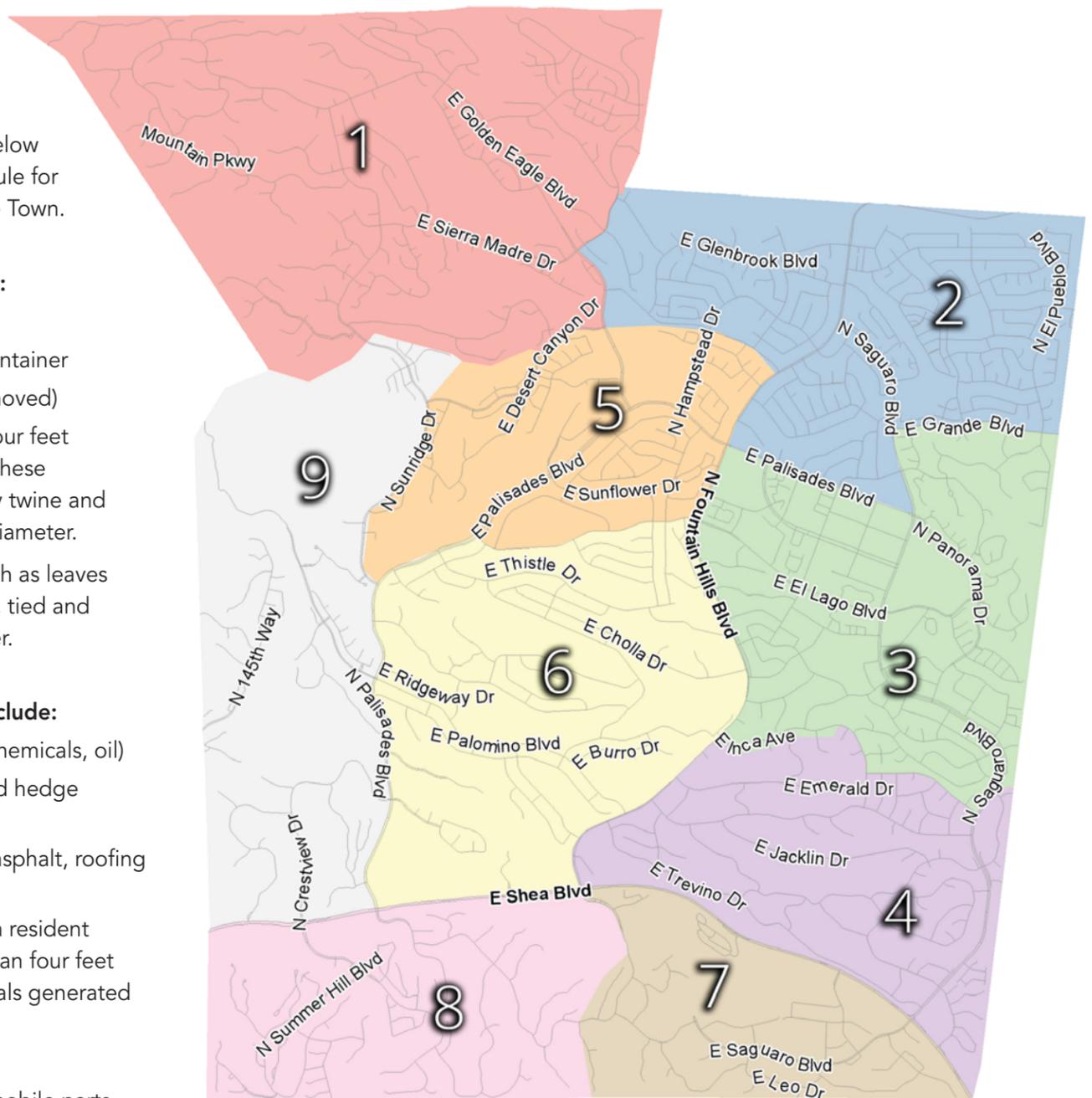
Note: Small amounts of vegetation such as leaves and grass clippings should be bagged, tied and placed in the regular garbage container.

Non-Acceptable Bulk Waste Items include:

- Household hazardous waste (paint, chemicals, oil)
- Loose grass, leaves, weeds, twigs and hedge clippings that are not bagged or tied
- Bricks, concrete, dirt and rocks, tile, asphalt, roofing or similar materials
- Construction material generated by a resident in excess of 25 pounds and longer than four feet in length or ANY construction materials generated by a contractor
- Metal, rebar and fence posts
- Tires, rims, car batteries or any automobile parts
- Glass such as windows, shower doors, patio doors, mirrors, etc.
- Appliances containing refrigerants

Bulk Waste must be placed at least five (5) feet from any fixed object, including utility poles, cable boxes, mailboxes, water meters or parked cars.

The Bulk Waste pile should be neatly stacked, bagged and/or tied and have a tarp underneath, and should not exceed six (6) cubic yards (4 feet high x 6 feet wide x 6 feet deep).



Zone	Date	Date	Date	Date
1	3/4/2020	3/3/2021	3/2/2022	3/1/2023
2	3/11/2020	3/10/2021	3/9/2022	3/8/2023
3	3/18/2020	3/17/2021	3/16/2022	3/15/2023
4	3/25/2020	3/24/2021	3/23/2022	3/22/2023
5	4/1/2020	3/31/2021	3/30/2022	3/29/2023
6	4/8/2020	4/7/2021	4/6/2022	4/5/2023
7	4/15/2020	4/14/2021	4/13/2022	4/12/2023
8	4/22/2020	4/21/2021	4/20/2022	4/19/2023
9	4/29/2020	4/28/2021	4/27/2022	4/26/2023

TOWN IMPLEMENTS CODE RED EMERGENCY NOTIFICATION SYSTEM

When an emergency strikes Fountain Hills, you need the most accurate information possible. That's why the Town urges you to sign up for the Code RED emergency notification system.

Everyone knows it's important to be prepared, which is why the Town has implemented the CodeRED system. It enhances communications between residents and public safety personnel by sending telephone calls, text messages, emails and social media alerts directly to enrolled residents. But you have to enroll to get them. It's free and easy. Visit the Town website at fh.az.gov/codered and click on the CodeRED logo at the bottom to enter or update your contact information.

The Town asks residents to encourage their family members, friends, colleagues, and other groups to access the CodeRED system and make sure their information is in the emergency database. We rely on the CodeRED system to keep our community informed during an emergency.

For more information please visit: www.fh.az.gov or call (480) 816-5100.



WHO DO I CALL?

Code Enforcement Division staff serves to educate the public as well as investigate and enforce violations of the Town Code, Zoning Ordinances and Subdivision Ordinances. The majority of code enforcement activity is complaint driven, however staff proactively examines those issues that pose potential threats to public safety.

Violations commonly addressed include:

- Fire hazards
- Storage of trailers, boats and RVs
- Illegal or unpermitted signs
- Green, stagnant swimming pools
- Outdoor storage
- Improper vehicle parking
- Landscaping issues

Prior to contacting Code Enforcement regarding a concern, residents are encouraged to consider the three C's:

- Communicate directly with the neighbor
- Contact the HOA to discuss the concerns
- Confirm the specific concern is a Town regulation violation

To ensure resident issues are addressed in a timely manner, please call the following agencies for common concerns that are not handled by Code Enforcement:

- **Call 911** for any emergencies that involve an immediate threat to life or public safety
- **Fountain Hills (Rural Metro) Fire Department – (480) 816-5114** – Significant fire hazards, fire code violations, and related issues
- **Maricopa County Sheriff's Office** (non-emergency number) – **(602) 252-7840** – Barking dogs, street parking violations, and nighttime noise issues
- **Fountain Hills Building Safety Division – (480) 816-5177** – Suspected unpermitted building activity, building code violations and related questions
- **Fountain Hills Streets Division – (480) 816-5133** – Damaged street signs, poor pavement or sidewalk conditions and other road condition issues
- **Maricopa County Animal Control – (602) 506-7387** – Loose dogs and dog bites (exception: if an aggressive dog is loose, call 911)
- **Fountain Hills Environmental Division – (480) 816-5180** – Town wash and water drainage issues
- **Fountain Hills Engineering Division – (480) 816-5122** – Drainage issues resulting from unpermitted grading and unpermitted encroachments within Town right-of-way
- **Fountain Hills Parks Division – (480) 816-5148** – Lighting, signs, animals and other matters
- **Maricopa County Air Quality Dept. – (602) 506-6010** – Dust control concerns
- **Arizona Game and Fish Dept. – (602) 942-3000** – Feeding wild animals and other wildlife
- **Animal Licenses** – Online licenses available at www.maricopa.gov/226/dog-license or www.maricopa.gov/220/locations-hours
West Valley Animal Care at 2500 S 27th Ave., Phoenix, AZ 85009, (602) 506-7387
East Valley Animal Care at 2630 W Rio Salado Pkwy, Mesa, AZ 85201, (602) 506-7387

Fountain Hills regulations are available 24/7 on the Town website www.fh.az.gov. Residents can view the entire text of the Town Code, Zoning Ordinance, and Subdivision Ordinance.

Residents may contact the Code Enforcement Division by one of the following methods:

- **In person** – Town offices are located at 16705 E. Avenue of the Fountains (second floor). Office hours are from 7:00 a.m. to 6:00 p.m., Monday through Thursday.
- **Phone** – Code Enforcement hotline at **(480) 816-5193**.
- **Internet** – Use the RequestTracker system on the Town website – www.fh.az.gov/request-tracker

QUICK CONTACTS

Town Hall – (480) 816-5100

Town Website – www.fh.az.gov

Town Tourism and Events Website – www.experiencefountainhills.org

Community Center – (480) 816-5200

Activity Center – (480) 816-5226

Public Library – (602) 652-3000

Community Services – (480) 816-5100

Sheriff's Department – (602) 876-1869

Sheriff's Dispatch – (602) 876-1011

Call 911 for Emergencies

Fountain Hills Fire Department –

Station 1 – 480-837-9820

Station 2 – 480-837-0804

Call 911 for Emergencies

Fountain Hills School District –

(480) 664-5000

Fountain Hills Municipal Court –

(480) 816-5103

Municipalcourt@fh.az.gov

www.fh.az.gov/court

Century Link –

Residential customers, (866) 642-0444;

Business customers, (877) 744-4416.

Cox Communications – (602) 277-1000

EPCOR Water – (480) 837-9522

Republic Services – (Garbage removal)

(602) 237-2078

Salt River Project – (Electric utility)

General information, (602) 236-8888;

emergency (24 hours), (602) 236-8811

Sanitary District – (480) 837-9444

16941 E. Pepperwood Circle

COMMON QUESTIONS AND ANSWERS

IS THE FOUNTAIN OPERATING TODAY?

Our World Famous Fountain runs every hour on the hour for 15 minutes from 9 a.m. – 9 p.m. everyday of the week! The Fountain is extended to its full height on special occasions. For everyday viewing the Fountain reaches a height of 330 feet! For more information on the Fountain please visit: www.experiencefountainhills.org/thefountain

WHY ISN'T THE FOUNTAIN GOING ON?

Please remember that if winds speeds in Fountain Park are above 10 miles per hour, the fountain pump may automatically shut off, temporarily prohibiting the fountain from coming on or reaching its normal height.

HOW DO I GET A BUSINESS LICENSE?

There are two easy ways to obtain a Fountain Hills Business License. You can either log on to our website: www.fh.az.gov/business-licenses or you can visit Town Hall to complete the application in person. For all Business License questions, please call **(480) 816-5176**. Congratulations on being a business owner!

DID YOU FIND A LOST PET?

Help a lost furry friend find their way home. By visiting our Town's Lost Pet Page online, you can be a part of reuniting a family with their pet! If you found a dog with a Maricopa County license, please visit the Maricopa County website for resources to help reunite lost pets with their families.

WHERE IS THE TOWN'S LOST AND FOUND LOCATION?

You can visit our Community Center located at 13001 N La Montana Drive to inquire about lost and found articles.

WHERE CAN I FIND INFORMATION ON COUNCIL MEETINGS, SPEAKERS, AND TIMES?

Town Council meetings are held on the first and third Tuesdays of each month at 5:30 p.m. in the Town Hall Council Chambers. If you can't attend the meetings, you may live stream regular session meetings on our website at: www.fh.az.gov/live-stream or watch on local Channel 11.

ARE RESERVATIONS AVAILABLE FOR THE PARK, BALL FIELDS, OR TENNIS COURTS?

To reserve a ball field, tennis court, ramada or park space, please call **(480) 816-5100**.



Town of Fountain Hills
16705 E Avenue of the Fountains
Fountain Hills, AZ 85268

PRSR STD
U.S. POSTAGE
PAID
PHOENIX ARIZONA
PERMIT NO. 1424

ECRWSS/EDDM
RESIDENTIAL CUSTOMER

Special Event Calendar



DAY	DATE	EVENT	TIME	LOCATION	COST
Thursdays	Feb 6, 13, 27	Art on the Avenue & Farmers Market	10am – 5pm	Avenue of the Fountains Plaza	Free
Thursday	Feb 6	Hashknife Pony Express <i>(Start time at 3pm)</i> Oldest Official Pony Express in the World	3pm – 4:30pm	Avenue of the Fountains / Post Office	Free
Saturday	Feb 8	Gila River Hotel & Casino Concours in the Hills More than 940 Cars on Display!	10am – 3pm	Fountain Park	Free
Friday	Feb 14	Love in the Hills <i>(Wedding Vow Ceremony at 4:30)</i> With Music and Food	2pm – 6:30pm	Fountain Park	Free
Friday – Sunday	Feb 21-23	33rd Annual Fountain Festival More than 500 Artists – Live Music	10am – 5pm	Avenue of the Fountains Plaza	Free
Wednesday – Sunday	Feb 26 - March 1	Memorial Disc Golf Championships	9am – 2pm	Fountain Park	Free
Thursday	Feb 27	Kenny Rogers Tribute w/Dave Karl (Limited Seating)	Noon – 1pm	Community Center	Free
Friday	Feb 28	Early People Hike & Outdoor Photo Shoot Meet at Library – Easy to Moderate	8am		Free
Sunday	March 1	Mountain to Fountain Run	5:30am – 5pm	McDowell Mountain Park to Fountain Park	
Friday	March 6-8	Thunderbirds Fine Art & Wine Affaire	10am – 5pm	Avenue of the Fountains Plaza	Free
Saturday	March 7	Besant Mela Kite Festival	10am – 2pm	Fountain Park	
Friday – Sunday	March 13-15	Fountain O'Green Artisan Market	10am – 5pm	Avenue of the Fountains Plaza	Free
Saturday	March 14	Irish Fountain Fest	11am – 6pm	Fountain Park	Free
Tuesday	March 17	St. Patrick's Day-Greening of the Fountain	Noon	Fountain Park	Free
Saturday	March 28	Eggstravaganza – More than 15,000 stuffed eggs!	8am – 10am	Golden Eagle Park	Free
Saturday	March 28	Fountain Hills Dark Sky Festival	4pm – 9pm	Community Center	Free
Saturday	April 4	Fountain Hills Music Fest	4pm – 8:30pm	Fountain Park	Free