

**COOPERATIVE PURCHASING AGREEMENT
BETWEEN
THE TOWN OF FOUNTAIN HILLS
AND
INTEGRATED REGISTER SYSTEMS, INC.
DBA INTOUCH RECEIPTING**

THIS COOPERATIVE PURCHASING AGREEMENT (this "Agreement") is entered into as of December 13, 2017, between the Town of Fountain Hills, an Arizona municipal corporation (the "Town"), and Integrated Register Systems, Inc. dba InTouch Receipting (the "Contractor").

RECITALS

A. After a competitive procurement process, the Paradise Valley Unified School District (the "School District") entered into Contract No. 16-011, dated March 3, 2016, (the "SAVE Contract") which was mutually extended by Contract Amendment #1 dated April 24, 2017, for the Contractor to provide POS and Payment Tracking Software.

B. The Town is permitted, pursuant to Section 3-3-27 of the Town Code, to make purchases under the SAVE Contract, at its discretion and with the agreement of the awarded Contractor, and the SAVE Contract permits its cooperative use by other public entities, including the Town.

C. The Town and the Contractor desire to enter into this Agreement for the purpose of (i) acknowledging their cooperative contractual relationship under the SAVE Contract and this Agreement, (ii) establishing the terms and conditions by which the Contractor may provide the Town with POS and Payment Tracking Software products and services, as more particularly set forth in Section 2 below on an "as-required" basis (the "Materials and Services") and (iii) setting the maximum aggregate amount to be expended pursuant to this Agreement related to the Materials and Services.

AGREEMENT

NOW, THEREFORE, in consideration of the foregoing introduction and recitals, which are incorporated herein by reference, the following mutual covenants and conditions, and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Town and the Contractor hereby agree as follows:

1. Term of Agreement. This Agreement shall be effective as of the date first set forth above and shall remain in full force and effect for a period of one (1) year with a maximum of four (4) one-year renewals unless terminated as otherwise provided in this Agreement or the SAVE Contract.

2. Scope of Work. Contractor shall provide to the Town the materials and services under the terms and conditions of the SAVE Contract and as more particularly set forth in the Proposal attached hereto as Exhibit A and incorporated herein by reference.

2.1 Inspection; Acceptance. All Materials and Services are subject to final inspection and acceptance by the Town. Materials failing to conform to the requirements of this Agreement and/or the SAVE Contract will be held at Contractor's risk. If so returned, all costs are the responsibility of the Contractor. Upon discovery of non-conforming Materials or Services, the Town may elect to do any or all of the following by written notice to the Contractor: (i) waive the non-conformance; (ii) stop the work immediately; or (iii) bring Materials or Service into compliance and withhold the cost of same from any payments due to the Contractor.

3. Compensation. The Town shall pay Contractor an aggregate amount not to exceed \$9,665.00 for the Materials and Services at the unit rates set forth in the SAVE Contract.

4. Payments. The Town shall pay the Contractor monthly, based upon acceptance and delivery of Materials and/or Services performed and completed to date, and upon submission and approval of invoices. Each invoice shall (i) contain a reference to this Agreement and the SAVE Contract and (ii) document and itemize all work completed to date. The invoice statement shall include a record of materials delivered, time expended and work performed in sufficient detail to justify payment. Additionally, invoices submitted without referencing this Agreement and the SAVE Contract will be subject to rejection and may be returned.

5. Records and Audit Rights. To ensure that the Contractor and its subcontractors are complying with the warranty under Section 6 below, Contractor's and its subcontractors' books, records, correspondence, accounting procedures and practices, and any other supporting evidence relating to this Agreement, including the papers of any Contractor and its subcontractors' employees who perform any work or services pursuant to this Agreement (all of the foregoing hereinafter referred to as "Records"), shall be open to inspection and subject to audit and/or reproduction during normal working hours by the Town, to the extent necessary to adequately permit (i) evaluation and verification of any invoices, payments or claims based on Contractor's and its subcontractors' actual costs (including direct and indirect costs and overhead allocations) incurred, or units expended directly in the performance of work under this Agreement and (ii) evaluation of the Contractor's and its subcontractors' compliance with the Arizona employer sanctions laws referenced in Section 6 below. To the extent necessary for the Town to audit Records as set forth in this Section, Contractor and its subcontractors hereby waive any rights to keep such Records confidential. For the purpose of evaluating or verifying such actual or claimed costs or units expended, the Town shall have access to said Records, even if located at its subcontractors' facilities, from the effective date of this Agreement for the duration of the work and until three years after the date of final payment by the Town to Contractor pursuant to this Agreement. Contractor and its subcontractors shall provide the Town with adequate and appropriate workspace so that the Town can conduct audits in compliance with the provisions of this Section. The Town shall give Contractor or its subcontractors reasonable advance notice of intended audits. Contractor shall require its subcontractors to comply with the provisions of this Section by insertion of the requirements hereof in any subcontract pursuant to this Agreement.

6. E-verify Requirements. To the extent applicable under ARIZ. REV. STAT. § 41-4401, the Contractor and its subcontractors warrant compliance with all federal immigration laws and regulations that relate to their employees and their compliance with the E-verify requirements under ARIZ. REV. STAT. § 23-214(A). Contractor's or its subcontractors' failure to comply with such warranty shall be deemed a material breach of this Agreement and may result in the termination of this Agreement by the Town.

7. Israel. Contractor certifies that it is not currently engaged in, and agrees for the duration of this Agreement that it will not engage in a "boycott," as that term is defined in ARIZ. REV. STAT. § 35-393, of Israel.

8. Conflict of Interest. This Agreement may be canceled by the Town pursuant to ARIZ. REV. STAT. § 38-511.

9. Applicable Law; Venue. This Agreement shall be governed by the laws of the State of Arizona and a suit pertaining to this Agreement may be brought only in courts in Maricopa County, Arizona.

10. Agreement Subject to Appropriation. The Town is obligated only to pay its obligations set forth in this Agreement as may lawfully be made from funds appropriated and budgeted for that purpose during the Town's then current fiscal year. The Town's obligations under this Agreement are current expenses subject to the "budget law" and the unfettered legislative discretion of the Town concerning budgeted purposes and appropriation of funds. Should the Town elect not to appropriate and budget funds to pay its Agreement obligations, this Agreement shall be deemed terminated at the end of the then-current fiscal year term for which such funds were appropriated and budgeted for such purpose and the Town shall be relieved of any subsequent obligation under this Agreement. The parties agree that the Town has no obligation or duty of good faith to budget or appropriate the payment of the Town's obligations set forth in this Agreement in any budget in any fiscal year other than the fiscal year in which this Agreement is executed and delivered. The Town shall be the sole judge and authority in determining the availability of funds for its obligations under this Agreement. The Town shall keep Contractor informed as to the availability of funds for this Agreement. The obligation of the Town to make any payment pursuant to this Agreement is not a general obligation or indebtedness of the Town. Contractor hereby waives any and all rights to bring any claim against the Town from or relating in any way to the Town's termination of this Agreement pursuant to this section.

11. Conflicting Terms. In the event of any inconsistency, conflict or ambiguity among the terms of this Agreement, any Town-approved work orders, the SAVE Contract and invoices, the documents shall govern in the order listed herein. Notwithstanding the foregoing, and in conformity with Section 2 above, unauthorized exceptions, conditions, limitations or provisions in conflict with the terms of this Agreement or the SAVE Contract (collectively, the “Unauthorized Conditions”), other than the Town’s project-specific requirements, are expressly declared void and shall be of no force and effect. Acceptance by the Town of any work order or invoice containing any such Unauthorized Conditions or failure to demand full compliance with the terms and conditions set forth in this Agreement or under the SAVE Contract shall not alter such terms and conditions or relieve Contractor from, nor be construed or deemed a waiver of, its requirements and obligations in the performance of this Agreement.

12. Rights and Privileges. To the extent provided under the SAVE Contract, the Town shall be afforded all of the rights and privileges afforded to the School District/Public Entity and shall be the “School District/Public Entity” (as defined in the SAVE Contract) for the purposes of the portions of the SAVE Contract that are incorporated herein by reference.

13. Indemnification; Insurance. In addition to and in no way limiting the provisions set forth in Section 12 above, the Town shall be afforded all of the insurance coverage and indemnifications afforded to the School District/Public Entity to the extent provided under the SAVE Contract, and such insurance coverage and indemnifications shall inure and apply with equal effect to the Town under this Agreement including, but not limited to, the Contractor’s obligation to provide the indemnification and insurance. In any event, the Contractor shall indemnify, defend and hold harmless the Town and each council member, officer, employee or agent thereof (the Town and any such person being herein called an “Indemnified Party”), for, from and against any and all losses, claims, damages, liabilities, costs and expenses (including, but not limited to, reasonable attorneys’ fees, court costs and the costs of appellate proceedings) to which any such Indemnified Party may become subject, under any theory of liability whatsoever (“Claims”), insofar as such Claims (or actions in respect thereof) relate to, arise out of, or are caused by or based upon the negligent acts, intentional misconduct, errors, mistakes or omissions, in connection with the work or services of the Contractor, its officers, employees, agents, or any tier of subcontractor in the performance of this Agreement.

14. Notices and Requests. Any notice or other communication required or permitted to be given under this Agreement shall be in writing and shall be deemed to have been duly given if (i) delivered to the party at the address set forth below, (ii) deposited in the U.S. Mail, registered or certified, return receipt requested, to the address set forth below or (iii) given to a recognized and reputable overnight delivery service, to the address set forth below:

If to the Town: Town of Fountain Hills
16705 East Avenue of the Fountains
Fountain Hills, Arizona 85268
Attn: Grady E. Miller, Town Manager

With copy to: Dickinson Wright PLLC
1850 North Central Avenue Suite 1400
Phoenix, Arizona, 85004
Attn: Fredda Bisman, Town Attorney

If to Contractor: Integrated Registered Systems, Inc.
4415 Pacific Highway East
Fife, Washington 98424
Attn: Diane Mortzheim

or at such other address, and to the attention of such other person or officer, as any party may designate in writing by notice duly given pursuant to this subsection. Notices shall be deemed received (i) when delivered to the party, (ii) three business days after being placed in the U.S. Mail, properly addressed, with sufficient postage or (iii) the following business day after being given to a recognized overnight delivery service, with the person giving the notice paying all required charges and instructing the delivery service to deliver on the following business day. If a copy of a notice is also given to a party's counsel or other recipient, the provisions above governing the date on which a notice is deemed to have been received by a party shall mean and refer to the date on which the party, and not its counsel or other recipient to which a copy of the notice may be sent, is deemed to have received the notice.

[SIGNATURES ON FOLLOWING PAGES]

“Town”

TOWN OF FOUNTAIN HILLS,
an Arizona Municipal Corporation

on
12/14/17

Grady E. Miller
Grady E. Miller, Town Manager

ATTEST:

Bevelyn J. Bender
Bevelyn J. Bender, Town Clerk

(ACKNOWLEDGEMENT)

STATE OF ARIZONA)
) ss.
COUNTY OF MARICOPA).

On December 14, 2017, before me personally appeared Grady E. Miller, the Town Manager of the TOWN OF FOUNTAIN HILLS, an Arizona municipal corporation, whose identity was proven to me on the basis of satisfactory evidence to be the person who he claims to be, and acknowledged that he signed the above document, on behalf of the Town of Fountain Hills.



Patricia Jo Toal
Notary Public

(Affix notary seal here)

[SIGNATURES CONTINUE ON FOLLOWING PAGE]

“Contractor”

INTEGRATED REGISTERED SYSTEMS, INC.
DBA INTOUCH RECEIPTING

By: Arnold Mortzheim

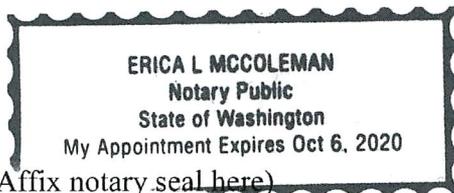
Name: ARNOLD MORTZHEIM

Its: PRESIDENT

(ACKNOWLEDGEMENT)

Washington)
STATE OF ~~ARIZONA~~)
Pierce) ss. eg
COUNTY OF ~~MARICOPA~~)

On 12/8, 2017, before me personally appeared Arnold Mortzheim the President of Integrated Registered Systems corporation, whose identity was proven to me on the basis of satisfactory evidence to be the person who he claims to be, and acknowledged that he signed the above document, on behalf of the Town of Fountain Hills.

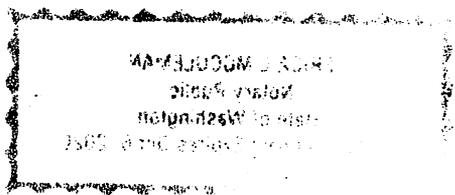


Erica L. McColeman
Notary Public

EXHIBIT A
TO
COOPERATIVE PURCHASING AGREEMENT
BETWEEN
THE TOWN OF FOUNTAIN HILLS
AND
INTEGRATED REGISTER SYSTEMS, INC.
DBA INTOUCH RECEIPTING

[Proposal]

See following pages.





By: Integrated Register Systems, Inc. 4415 Pacific Hwy East/Fife/WA 98424 253-922-6077

July 17, 2017

Beata Bogdan,
Finance and Business Manager
Town of Fountain Hills
bbogdan@fh.az.gov
480-816-5161

Beata,

Thank you for your time last week, it was a pleasure to meet with you and Mike. I'm always interested in new uses for InTouch, from what we discussed this could be a great fit. I've outlined most of the detail we covered in my spreadsheet, but following is also a brief introduction to some of the items we will cover in training. I have 1.5 days built into our implementation, remove "train the trainer" method. If, at any time, you change your mind and wish us to travel on-site, (always recommended), we would only add the cost of travel for the trainer/implementer.

Terminals/Users

InTouch comes standard with unlimited terminals/users at a licensed site. The way we've configured the licensing is one site, (City of Fountain Hills), each "terminal" can be customized by use for the each of the various POS collection points. Each will have the same items/account codes, but "buttons" can be created as needed for fast TouchScreen POS operations. Items can also be added on the fly without a button. This way the finance office will be able to include unusual one time transitions in the Munis upload.

Munis

InTouch supports several Munis school districts uploading to Munis via creating a file based on an "EOP" (End of Periods), properly formatted for Munis. The interface also includes adjustments as they happen in case any funds are moved from one fund to another. Your InTouch system will be a mirror of your revenue accounts in Munis which are used for POS purposes. It may also include fund accounts such as your Refund of Expenditures or any funds you wish to transact at the POS. (InTouch does not limit the amount of various funds to be used).

Flagstaff and Catalina Foothills are great contacts if you would like to speak to them about the upload process.

Flagstaff: Ginger Weschmann, gwischmann@fUSD1.org 928-527-6043

Catalina Foothills: Sandy Thompson, sthompson@cfsd16.org 520-209-7500

Also Salem-Keizer, a large district in Oregon, is another experienced user of the interface for Munis.

www.intouchreceipting.com 800-627-4767

Page 1



By: Integrated Register Systems, Inc. 4415 Pacific Hwy East/Fife/WA 98424 253-922-6077

Training

InTouch is a highly functional POS and even though your group is familiar with POS, I am recommending our typical POS training time. This takes a solid six hours one day, then I've built in a half day for live database customization. We will plan on the remote training and customization work shop, however, you may change your mind and have us travel on-site for the cost of travel.

Some things we can cover: Terminal functions

- Non-students represent anyone you wish to track receipts for, including the donation account for the homeless where you would add the donations to the "on account" function to be used at a later date.
- Cash, check and credit card sales for InTouch items on buttons
- Lookup inventory
- Check tracking for NSF checks
- Credit card collections
- Extended terminal functions
 - Changing prices
 - Memo to a transaction
 - Data element collection at the time of the sale – parking pass example
 - Screen layers for organization
 - Ease of corrections and error reduction
 - Fine entry process (maybe not used here but nice to see the capability)
 - Fee entry process – to access an item payable to the City by a particular entity
 - Price shifting capability from customer groups and item groups
 - Customer ledgers at terminal – receipt, fine, fee, account
 - Customer notes at terminal
- Terminal functions – internal controls
 - Cashier login security
 - Function security – who can adjust/clear fines and fees
 - Function security – who and how voids and other corrections are managed
 - EOP – end of period close out control and accountability
 - Review of once a transaction is in, it is "in" the system
 - EOP transfer (chain of custody for your monies when monies "transferred" to another manager for deposit to the bank account)



By: Integrated Register Systems, Inc. 4415 Pacific Hwy East/Fife/WA 98424 253-922-6077

Manager Functions

- Manager controls the terminal setup/terminal settings
- Setup of "data elements"
- Manager is where the users/district sets up accounting and items
 - Account structures – account structures
 - Account codes connect to structures or funds
 - InTouch items are connected to the account codes – many items can connect to one account code
- Manager is where reporting is generated
- Mass fees if ever needed – see functionality
- Account billings and management – if time permits, otherwise further training may be needed here.
- Security settings
- District wide district access – remove needing to send reports back and forth
- Munis uploading (training once data is ready to be uploaded, time to be determined)
- Other items as needed/discovered during training

General ledger interface

- Move all of InTouch data into the G/L for fund tracking and accountability
- Balances with cash deposits
- Streamlines and improves the posting
- Audit compliant – excellent internal controls

Technical (brief) Reviewed in detail during the project phase

- SQL server for InTouch hosted in the cloud
- Current MS OS professional version at the clients
- 1GIG Ram at the clients
- Client / cloud server
- Unlimited building terminals
- Use roll printer or network printer for receipts
- InTouch application hosting technical setup/open port(s)



By: Integrated Register Systems, Inc. 4415 Pacific Hwy East/Fife/WA 98424 253-922-6077

InTouch	<p>InTouch is the core application which drives all other components – InTouch has the terminal (POS) module, manager module (reporting, setup, security)</p> <p>InTouch is the hub used to connect the accounting integration</p>
End-to-end	<p>InTouch's view of end-to-end is very detailed – for a customer it is where they have complete information available for payment or fee query - at the other end of this transaction a manager who can pull a report preparing for the next day's events and see the transaction along with relevant data entered by the terminals minutes earlier.</p> <p>End-to-end also means, to InTouch, we accommodate all types of the "customer" – some do not have credit cards or computer access – they need a counter experience which is informed and robust. We must consider all customer types and all customer transaction types along with iterations within possible discount groups.</p> <p>End-to-end can mean the efficiency of data collection and removal of inefficient or redundant data entry. InTouch is centralized – information entered anywhere and is managed and summarized for general ledger interface. Data collected online at 9am will be seamlessly combined with a counter transaction at another building at 3PM with full detailed reporting by site or by all sites, one fund or all funds.</p> <p>Efficiency, information, workflow improvement, communication, accuracy ...</p>
FrontStream/InTouch Relationship	<p>Our relationship is a thread during our overall discussion. FrontStream is the gateway and processor with InTouch supplying the transaction detail. FrontStream manages the PCI requirements in majority with InTouch controlling overall transaction security, reporting and audit trail.</p> <p>With InTouch you will receive an incredibly integrated solution not only to the general ledger, InTouch relies on FrontStream to support card-present and web credit card transactions.</p> <p>You may also opt to choose another processor, FrontStream will provide pricing differences for their gateway to do this. The selection of the processor is up to the City –the City can receive quotes and determine what is in its best interest. InTouch is not a processing company doing point of sale transactions, InTouch is a point of sale company allowing the district to select their own processor (more options, flexibility and efficiency). You may opt for FrontStream for both.</p>
End Of Period	<p>End of period is the process of closing out or accounting for a terminal's transactions for the period. A period is the time span between the last EOP and the current EOP or close-out time.</p>



By: Integrated Register Systems, Inc. 4415 Pacific Hwy East/Fife/WA 98424 253-922-6077

	<p>EOP can be done more than once a day EOP does not have to be done each day EOP can be at any time convenient to the cashier</p> <p>InTouch terminals on a PC are virtual – one PC could have multiple InTouch terminals ran from the PC (terminal 5, 6, 7 could all be on a single PC, for example)</p> <p>The EOP process marks receipts from NON RECONCILED to RECONCILED</p> <p>The EOP process starts the accounting upload process (only reconciled receipts are uploaded to the general ledger)</p> <p>The EOP process – once completed – sets security levels for subsequent receipt adjustments.</p> <p>The EOP process represents monies to be deposited to the bank or transferred to another (higher-level) person (chain of custody)</p> <p>EOP Reconciliation Screens</p> <table border="1"> <tr> <td data-bbox="521 947 852 1024">Total receipts</td> <td data-bbox="852 947 1185 1024">Non reconciled receipts listing – assists in identifying obvious errors (this can be set to not display)</td> </tr> <tr> <td data-bbox="521 1024 852 1125">Check tender</td> <td data-bbox="852 1024 1185 1125">Listing of all checks in the EOP – checks must balance with what is in the till, checks can be listed for bank deposit from laser or roll printer</td> </tr> <tr> <td data-bbox="521 1125 852 1203">Credit cards</td> <td data-bbox="852 1125 1185 1203">Listing of cc collected for reference only – credit card deposits are made directly to the district bank account</td> </tr> <tr> <td data-bbox="521 1203 852 1226">Other tender and on account</td> <td data-bbox="852 1203 1185 1226">Special tenders - customizable</td> </tr> <tr> <td data-bbox="521 1226 852 1276">Cash declaration</td> <td data-bbox="852 1226 1185 1276">Amount of cash to be deposited or transferred</td> </tr> </table>	Total receipts	Non reconciled receipts listing – assists in identifying obvious errors (this can be set to not display)	Check tender	Listing of all checks in the EOP – checks must balance with what is in the till, checks can be listed for bank deposit from laser or roll printer	Credit cards	Listing of cc collected for reference only – credit card deposits are made directly to the district bank account	Other tender and on account	Special tenders - customizable	Cash declaration	Amount of cash to be deposited or transferred
Total receipts	Non reconciled receipts listing – assists in identifying obvious errors (this can be set to not display)										
Check tender	Listing of all checks in the EOP – checks must balance with what is in the till, checks can be listed for bank deposit from laser or roll printer										
Credit cards	Listing of cc collected for reference only – credit card deposits are made directly to the district bank account										
Other tender and on account	Special tenders - customizable										
Cash declaration	Amount of cash to be deposited or transferred										
InTouch Item	<p>An item is the core of InTouch – it is what is sold, an Item characteristics:</p> <ul style="list-style-type: none"> • What account code associated • Description • Quantity available • Price • Item comment • Associated data requirements (data elements) which complete necessary information related to the item (example a parking permit may require car make, model, license number, insurance company – all are data elements) • Price level support (reduced price shifting on demand or by group) 										



By: Integrated Register Systems, Inc. 4415 Pacific Hwy East/Fife/WA 98424 253-922-6077

Non Student (Customer)	Non-students represent any customer in this case, examples of non-students: <ul style="list-style-type: none"> • Staff • Walk-ins • Donation Accounts (homeless fund) • Community members • Groups of customers for billing purposes, etc.
Reduced Price Shifting	InTouch supports the automatic shifting of prices if a customer is added to reduced group, (unlimited groups), and the item is set for pricing for the group

Billing Concepts

- Use of on account generally used, however, the "fee" function may also be used
 - o On account allows the deposit and billing
 - o Supports unattended recurring deposits
- Customer groups used in variety of ways
 - o Participants: all x
 - o Price levels: unlimited
 - o Split billings
 - o Dynamic: who is in group A and group B is included in group C
- Over the counter
 - o InTouch allows payments from anywhere – any building
 - o TouchBase supports payments from the web – this application has not been added to quote but could be at any time needed. Each web customer would create an account.
 - o Very convenient for the parent
- InTouch Items
 - o Setup for each billing "thing" or specific function
 - o Routed to account code for accounting upload

To begin work, all we need is a purchase order sent to Rvanr@intouchreceipting.com He will also be happy to send you a W9 prior. He can be reached at 253-922-6077. Once we receive your purchase order, you will be setup with one of our project managers who will invite you to the cloud hosted project software. Let me know if you are going to move forward and I will send you the contact for FrontStream. Securing a merchant id and getting us the account codes/items are the two longest lead items. Training/customization workshop can be scheduled during the project phase. This will help move things along during our busy time of year. You may reference the AZ S.A.V.E Contract RFP #16-011 (Paradise Valley)

Speaking for the entire InTouch Team, we would look forward to working with you!

Diane Mortzheim, VP
253-922-6077 / WA



By: Integrated Register Systems, Inc. 4415 Pacific Hwy East/Fife/WA 98424 253-922-6077

Costing and peripheral analysis

Town of Fountain Hills

InTouch Receipting Suite

	Cost Ea.	Units	Total	Cost Recurring?
InTouch Receipting Software (e)(f) - One time				
Site license - City of Fountain Hills	2700	1	2,700	one time
Unlimited Terminals/Use				
<i>Several customized terminals across the complex will all share items/each terminal to be customized as needed for particular uses</i>				
InTouch Receipting Software		1		2700 one time
Other software				
Credit card per transaction + process each		0.4		recurring
Credit card processing additional (FrontStream)				
Credit Card Surcharging Code for POS	300	1	300	one time
<i>(Setup rules/post notices per FrontStream)</i>				
Accounting Interface - Munis	1500	1	1,500	one time
Other software				1800
Professional Services (b)				
Site-level setup - City of Fountain Hills	1000	1	1,000	one time
<i>import of files per specification/ready to train</i>				
<i>Note: Some taxable items</i>				
Project Management	1000	1	1,000	one time
<i>(Technical help/POS and Lab Setup/Cloud POS)</i>				
Professional Services				2000
InTouch Cloud Hosting				
Billed annually, Sept. 1 - Aug. 31	65	12	780	780 recurring
Annual Support and Update Costs				
Training				
Training classes - remote (days) (a)	1000	1.5	1,500	one time
<i>(1) Day 9-4pm POS Training on our Cloud InTouch POS Operations/POS Management</i>				
<i>(.5) Day Customization Training on Live POS (Items/account codes/users/zone security)</i>				
Travel costs - No, "remote train the t	0	0	0	one time
Training				1500



By: Integrated Register Systems, Inc. 4415 Pacific Hwy East/Fife/WA 98424 253-922-6077

Additional Training, TBD (billings, on account)	175	0	0	one time
Additional Training purchased anytime needed				
Training				0
POS Station Configuration (to be determined)				
Thermal customer receipt printer	389	0	0	optional
<i>Epson TMT-88V or greater, USB, OPOS drivers</i>				
Thermal receipt cash drawer - Epson	220	0	0	optional
ELO 15" High Res. Touch Monitor - Flat Panel	449	0	0	optional
<i>(Attaches to mini tower pc for traditional POS)</i>				
Magnetic Stripe Reader for Counter Credit Cards	150	4	600	Swipe
<i>(end to end encryption) - Purchase from InTouch</i>				
NCR 856995 Case of thermal paper/230"x48	95	3	285	optional
POS Station Configuration (estimated)				885
Total System Costs (prior to applicable taxes)		\$9,665	9665	

- (a) Training remote implementation:
- (b) InTouch is ready to "run" prior to training. Software installation is generally completed prior to training remotely. Training only makes modifications to an otherwise completed product. Users setup their touch screens is the major modifications (fun).

- (e) InTouch Licensing and support
Discounting has been calculated
Support is required.
- (f) site licenses allow for unlimited terminals
- (g) InTouch fee for counter credit cards are charged in arrears only for credit card payment transactions (online/counter) @ \$.40/ea. – cash/check free
ADD the processor charge to this amount

POS Hardware Note: Hardware TBD. Counter credit card swipes ordered from InTouch. Standardized receipt printing on the on Epson TMT88V or greater printers, thermal. Buying hardware from InTouch includes a double warranty, we will replace and invoice anything next day shipping under warranty, and handle the warranty return to the vendor. The City will ship the unit to be returned to the vendor to us, and upon return, will be credited for the invoiced total of that unit. The City is only responsible for return shipping to InTouch, standard.